SOME ESSENTIAL SERVICES - OCTOBER 2020

[Kindly let us know of any changes in opening/closing hours for the service. If your service is not listed, please send us a mail, Eds]

Animal Health Care services: Dr. Kumar (Aurovilian) offers Animal Health Care services that include Sterilization, Vaccination and Treatment of dogs, cats, cows and horses. Animal Health Care is a registered Activity. Minimum charge for a visit: ₹300.

Treatment cost vary depending on medicines used, average ₹500.

Sterilization cost for dogs and cats: ₹2000 to ₹3000. This includes aftercare. The costs depend on size/ weight of the animal, and vary with type of anaesthesia, suture material, antibiotics, pain killer and other medical items used for operation and after care.

FMI: I Dr. Kumar, Animal Health Care, cell <u>944 320 3092</u>. Best to send an SMS w/ name, address and request. Dr. Kumar will get back to you.

Auroville Bottle Gas Service, Service Area: near Telephone Service and BSNL Telephone Exchange. Monday to Saturday 9am to 1pm and 2pm to 4pm. Phone: 0413-2622452. Email: avgasservice@auroville.org.in.

<u>Bike/Car repair & servicing</u>: ★ Painting ★ Modification ★ General service ★ Bike renting. Please contact *Satya*. 948 8814509
At Abri Workshop (old puncture service) Auroville. We accept Auroville PT account.

<u>City Shuttle</u>: Quick "Pick up and Drop" Shuttle Service within the city area or nearby, free of charge, operating with 2 EV vehicles (quiet electric 7-seater vans) and 1 petrol 4-seater for special needs. **Where:** Visitor's Centre Main Gate or on call. **When:** daily 9.30am to 5pm. **How:** call landline (best) <u>0413-262-2611</u> or <u>9487650951</u> (driver).

<u>AV Cycle Kiosk</u>: Mon - Sat, 9 AM to 4 PM, opposite PTDC/Foodlink, in the Prosperity Area. We repair and maintain all types of bicycles, as a community service. Bike parts to full servicing at minimal costs. Free air! Phone *Chris O*.: 894 011 5240.

Cycle Rental at Visitors' Center: Daily/Weekly/Monthly rates. Where: Available from the Kiosk, Near Dosai Corner/Dreamer's. When: 9.30am to 5pm. How: Contact: 0413-262-3034.

<u>Auroville Dental Centre - Protection</u>: Monday to Saturday 9am to 1pm. Monday to Friday 2 pm to 4:30 pm. Telephone: <u>0413-2622265</u> or <u>2622007</u>. Email: <u>aurodentalcentre@auroville.org.in</u>.

<u>EcoService, Kottakarai:</u> Palani <u>9443535172</u> or Kali <u>9443090114</u>. ecoservice@auroville.org.in.

<u>Auroville Electrical Service (AVES)</u>: 8am to 5pm. Located in the Service Area. Contact numbers <u>262-2132</u>, <u>94888 68747</u>.

<u>Entry Service</u>, <u>Town Hall</u>, 1st floor, Multimedia Center: We are open to the public Due to Covid19 we are meeting people based on appointments only. For any inquires or information, please write to entryservice@auroville.org.in.

Farewell: mobile number: 8903836246. This phone is reachable 24/7.

 $\frac{\textbf{Financial Service, Town Hall and Aspiration:}}{9 \text{am to } 12.30 \text{pm. Ph.: } \frac{2623648}{2000}$

Free Store: New timings: Mon -Sat, 9AM - 12:30 PM

<u>Guest Registration Service:</u> ALL GUESTS in Auroville (including Indian nationals and foreigners as well as friends and family members of Aurovilians) are required by Indian law and Auroville regulations to register within 24 hours of the arrival. In addition, guests are required to register each time they move to a new destination in Auroville.

The Auroville Guest Registration Service operates at 3 locations: Visitors Centre - at the far end of the Expo Hall (big white building on the left), opposite Dreamer's Cafe - All days 9.30am to 12. Town Hall - reception area - Monday to Saturday 9.30am to 12.30pm. Aspiration (left side opposite Financial Service - Monday to Saturday 9:30 to 12.30pm. 2622704/ 2623449.

<u>Guest Service above the Solar Kitchen:</u> 1st floor. Monday to Friday, 9.30am to 12.30pm. <u>avguestservice@auroville.org.in</u>, <u>0413-2622675</u>.

<u>Health centre/Pharmacy:</u> The Pharmacy is open 8.30am to 5pm daily including Saturdays. The doctor's consultation is the same with a lunch break from 1pm to 2pm, except Saturday up to 1pm only. <u>0413-262</u> 2123 and <u>0413-2622018</u>. Email: <u>avhealth@auroville.org.in</u>, pharmacy: <u>pharmacyavhealth@gmail.com</u>.

Housing Service, Town Hall: Public timings: Tuesday to Friday 9.30 am to 12.30pm; Monday 10.00am to 12.30pm. By appointment only: Monday to Friday 2.30pm to 4.30pm. Saturday 10:30am to 12:30pm for accounting only. Phone: 0413-2622658. Email contacts: GENERAL MATTERS: housing@auroville.org.in - REPAIR & MAINTENANCE: housing-transfer

<u>@auroville.org.in</u> HOUSE EVALUATIONS: <u>housing-valuation@auroville.org.in</u> HOUSING BOARD: <u>housingboard@auroville.org.in</u>

Integral Health, Prayatna: classical homeopathy, transpersonal regression therapy, child & women health, with Sigrid, Malar, Peter and Aditi. Consultation in Tamil, Gujarati, English, French, German Monday to Saturday 9am to 5pm, preferably on appointment. Email: integralhealth@auroville.org.in. Phone: 0413-2623669

<u>Kinisi e-Mobility, KIM, Electric cycles rental:</u> CSR Office (2nd floor). Mon - Sat, 9:00 am to 12:30 pm and 2pm to 4:30pm.

<u>0413-262-2168/2748</u>; <u>83004 60679/60680</u>. <u>kinisi@auroville.org.in</u> <u>http://www.kinisi.in</u>.

Integrated Transport Services (ITS): Electric vehicle rental, shared taxi, local pick up & drop, delivery services and vehicle repairs.

Mon - Sat, 9am to 5pm, opposite Solar Kitchen. 809 877 6644 | 944 256 6256 | its@auroville.org.in, http://its.auroville.org/

<u>Laundry shop - Pulito:</u> Located at Tanto parking, the laundry service open 9AM -5PM every day except Tuesday. We will wash, dry and fold your laundry with care. Ironing service is available. We can also wash curtains, duvets, bed sheets etc. For delivery, call us at 853 198 6286.

<u>LFAU</u> - <u>Fundraising for Auroville's land</u>: with its two campaigns 'Acres for Auroville' & 'GreenAcres'. *Aryadeep, Mandakini LB, Sigrid.* Office: 9:30am to 12.30pm at Town Hall, 1st floor.

<u>0413-2622657</u>. <u>lfau@auroville.org.in</u>, <u>greenacres@auroville.org.in</u>, <u>https://land.auroville.org</u>.

<u>Auroville Library, Crown Road:</u> Monday to Saturday, 9am to 12:30pm. Monday, Wednesday, Thursday, Friday and Saturday 2pm to 4:30pm. Tuesday from 4pm to 6:30pm. Email: <u>avlib@auroville.org.in</u>; Phone: <u>tel:0413-2622894</u>.

LOE, Lab. Of Evolution, Bharat Nivas: LOE Library Open Mon - Sat. 9 AM to noon, Tuesday & Friday 2 to 4pm. loechu@auroville.org.in.

<u>Matrimandir</u>: The Inner Chamber is open for Aurovilians by appointment, 6 to 8.00 AM. <u>mmconcentration@auroville.org.in</u>. Please keep the Chamber neat and tidy. Straighten your mat and put back all extra cushions neatly by the door. Please refrain from rearranging the cushions which are laid out for you.

Mattram, Centre for Psychological Development and Support:

Open Walk-in for just sharing without appointment Monday to Saturday 9 to 10 am with professional Integral Psychologists. Just walk in without appointment at this hour. Otherwise, write to us at mattram@auroville.org.in to book appointments for Consultation and Counselling. Mattram is situated in Mitra Youth Hostel behind Town Hall. Website: www.mattramav.in

 $\underline{\text{Music library, Town Hall:}}$ Monday, Wednesday, Friday, Saturday from 9am to 12.30pm

Nandini Distribution (PTDC area): Monday & Friday 9.30am to 12pm & 2pm to 4pm. Tuesday, Wednesday & Thursday 9.30am to 12pm. Email: nandini@auroville.org.in.

Nandini Tailoring Section in Aurosarjan: New timings for ORDERS ONLY: Monday, Wednesday & Friday 9.30am to 12pm & 2pm to 4pm. Phone 0413-2622527. nandini@auroville.org.in.

<u>OutreachMedia Services:</u> Including dealing with all media that come to Auroville for filming, writing, photographing - reporters, film makers, journalists and writers. Contact <u>outreachmedia@auroville.org.in</u>. <u>Only by appointment</u>.

Post Office NOW IN Service Area!

The Bharat Nivas Post office (PIN code 605101) is located at Auroville's Service Area, next to the AV Electrical Service. **Open 10 AM to 1 PM & 2 to 3pm. 0413-262-2120**. A smaller Branch Post Office located in Kuilapalayam village near Aspiration, open 10am to 12.30pm & 1.30pm to 2.30 pm. Closed Sundays.

<u>Puncture Service</u>, Service Area, opposite Road Service: Monday to Saturday 9am to 4.30pm; phone <u>0413-2622741</u>, cell <u>9442891235</u>.

Residents' Assembly Service, Town Hall: Public hours: Tuesday & Thursday, 10am to 12pm. raservice@auroville.org.in.

<u>Auroville Residents Service:</u> opening hours: Monday to Friday 9:30am to 12.30pm. <u>0413-2622191</u> / <u>resservice@auroville.org.in</u>.

Santé - Auroville Institute for Integral Health, Crown Rd, Near Arka.

Working Hours: Monday to Saturday 8:45am to 12:30am & 2pm to 4:30pm. Closed Tuesday afternoon for staff meetings. Call 0413-2622803 or (+91) 948 944 1703 for an appointment. For other inquiries, email: sante@auroville.org.in or visit our website: www.sante.auroville.org.in. Santé is a multidisciplinary integral health institute offering treatment in many health modalities. Our services include general practice and a range of complementary therapies. Other essential services include nursing and out-patient care, sample collection, in-patient facilities and medical homecare. You can find our Santé Therapists' Monthly Schedule at this link: https://docs.google.com/document/d/1Deh5Cl0X6FO7Xj6dGygUw780LbfwzFfRMUMJOgEgKig/edit?usp=sharing.

<u>Savi:</u> Services for Volunteers and Hosting Units/Services of Auroville, a link between Auroville Projects and long-term Volunteers (minimum 2 months). We offer welcome information, placements opportunities, support with visa procedure and follow-up throughout the volunteers' stay. From Monday to Friday 9:30am to 12pm at the Unity Pavilion. For more information call <u>0413-2622121</u> or go to Savi website: <u>www.auroville-learning.net</u>.

Auroville Emergency Contact Numbers Save them in your phone now!

<u>Auroville Ambulance</u>: <u>9442224680</u> - Pims: <u>0413-2656271</u>

Auroville Safety & Security Team: Call us 24/7 for emergency or assistance on 9443090107 (save the number in your phone). Contact us on the same number until 10.30pm for booking an escort (latest escort at 11pm). Visit our office (Service Area - Near Gas Bottle service / Telephone Service) from Monday to Friday (9.30am to 12.30pm - 2.30 pm to 4.30pm) and Saturday (9.30am to 12.30pm). Office: 0413-2623400 (office hours only), email: security@auroville.org.in. Emergency Service of India: 108

Farewell: mobile number: 8903836246. reachable 24/7

<u>JIPMER hospital:</u> 2278380 / 2272389 <u>General Hospital:</u> 2336050 <u>Puducherry helpline:</u> 104 <u>TN COVID helpline:</u> 044-29510500 <u>TreeCare:</u> Pruning, removing, cabling, bracing and transplanting of trees, hedge and grass maintenance. *Jonas*: 915-984-3579/ *Anadi*: 965-547-7329; treecareindia.com/ office@treecareindia.com.

AV Vehicle Service: Driving License, Motor Insurance, Health Insurance, Travel Insurance, New Vehicle Purchase, Bicycle Rent, Cycles and children car seat rentals. Town Hall complex.

Open Mon - Sat 9 AM to 1 PM. 0413-262-3302; 944-307-4825. avvehicle@auroville.org.in.

<u>Video library, Town Hall:</u> Monday, Wednesday, Friday, Saturday 10am to 1pm and Tuesday, Thursday, Saturday 3pm to 6pm.

YouthLink, Service: Offering young adults (~18-40 years) information, education and general support. Priority to Aurovilian, Newcomer and Bioregional youth. Please make an appointment by email to youthlink@auroville.org.in.